

# PRIVACY POLICY

This Privacy Policy (the "Policy") describes how we collect, use and otherwise deal with personal data collected through the web interface of [www.digitaltravelstamps.com](http://www.digitaltravelstamps.com) (the "Web Interface").

## Data Controller:

Martin Kosmák, with registered office Čajkovského 2514, Ústí nad Labem, Česká republika  
ID: 63143186, registered in the Trade Register

## Contact details of the data controller:

Delivery address [office@digitaltravelstamps.com](mailto:office@digitaltravelstamps.com)

Data protection is very important to us. Please read this Policy carefully as it contains important information regarding the handling of your personal data and the related rights and obligations.

## **INTRODUCTORY PROVISIONS**

When handling personal data, we proceed in accordance with the legal order of the Czech Republic and directly applicable regulations of the European Union, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (hereinafter referred to as the "Regulation"), Act No. 110/2019 Coll, No. 480/2004 Coll., on certain information society services and on amending certain acts, as amended, and Act No. 127/2005 Coll., on electronic communications and on amending certain related acts (Electronic Communications Act), as amended.

Personal data means any information that identifies or can identify a specific natural person. In particular (but not limited to):

- identifying information, such as name, surname, identification number, tax identification number, date of birth, user account login;
- contact details such as home address (or delivery address), telephone number, email address;
- other data, such as information obtained through cookies, IP address (network identifier) including browser type, device and operating system, time and number of accesses to the web interface and other similar information.

## **COLLECTION AND USE OF PERSONAL DATA**

You provide us with your personal data, in particular when you fill in an order (or within the contact form) or when you create a user account. If there is any change to your personal data, please inform us.

We may process the personal data entered when registering without your explicit consent on the basis of and for the purpose of concluding and performing a contract, i.e. for the purpose of delivering the goods or providing the service. Furthermore, we may process this data on the basis of and for the purpose of fulfilling our statutory obligations (in particular registration obligations, archiving of tax documents, etc.) and on the basis of our legitimate interest for the purpose of protecting our legal claims.

We may use your email address without your express consent on the basis of our legitimate interest to send you commercial communications relating to our goods or services similar to those you have ordered from us. You may refuse to receive commercial communications at any time.

If personal data is processed via cookies, we process this personal data on the basis of and for the purpose of concluding and performing the contract (only necessary cookies are concerned).

We can only use your personal data for a purpose other than that for which it was collected with your consent.

We will only use the personal data provided in the context of buying goods or services or registering only for as long as necessary to perform the contract and comply with legal obligations or to protect our legal claims.

## **YOUR RIGHTS IN RELATION TO PERSONAL DATA**

If we process your personal data only on the basis of your consent (i.e. without any other lawful reason), you can withdraw this consent at any time.

You can withdraw your consent to the processing of your personal data at any time by:

- via email sent to our contact email address;
- in the case of commercial communications - in the manner indicated in each email containing commercial communications (by clicking on the unsubscribe link).

Withdrawal of consent does not affect the lawfulness of data processing carried out until the withdrawal of consent to processing.

You have the right to ask us whether we are processing your personal data. If we are processing your data, you have the right to access this personal data and in particular the following information:

- the purpose of the processing;
- the categories of personal data processed;
- the recipients or categories of recipients to whom the personal data will be disclosed;
- the period for which the personal data will be stored.

Upon your request, we will provide you with a copy of the data processed. We may charge you an administrative fee for additional copies.

You have the right to request that we delete your personal data if:

- the personal data is no longer necessary for the purposes for which it was collected or processed;
- you have withdrawn your consent to processing;
- the personal data have been unlawfully processed.

If there are no lawful grounds for refusing erasure, we are obliged to comply with your request.

You have the right to request that we restrict the processing of your personal data if:

- you contest the accuracy of your personal data;
- the processing is unlawful and you request restriction of the processing of your personal data instead of erasure;
- we no longer need your personal data for the purposes of processing but you require it for the establishment, exercise or defence of legal claims.

When restricting processing, we are only entitled to store your personal data; further processing is only possible with your consent or for legal reasons.

If the processing of personal data is restricted due to a denial of the accuracy of the data, the restriction lasts as long as the accuracy of the data is verified.

You have the right to obtain the personal data you have provided to us in a structured, commonly used and machine-readable format and to have it transmitted to another data controller.

You can exercise your rights in relation to personal data by electronic communication. All information and actions will be provided to you without undue delay.

We will do our utmost to protect your personal data. However, if you are not satisfied with the handling, you have the right to contact the competent authorities, in particular the Office for Personal Data Protection (<http://www.uoou.cz>), which supervises the protection of personal data. This provision is without prejudice to your right to address your complaint directly to the Data Protection Authority.

## **MANAGEMENT AND PROCESSING OF PERSONAL DATA**

To the extent necessary for the performance of the contract or other obligations, we may transfer your personal data to other parties, such as cloud storage providers, email campaign managers, financial services companies, external accountants or others involved in the performance of the contract or our obligations.

Personal and other data collected are fully secured against misuse. Personal data will be processed electronically in an automated manner.

## **COOKIES**

Furthermore, when you visit and use the web interface, some personal data may be collected and stored via cookies.

Cookies are text files stored on the computer or other electronic device of each visitor to a web interface that enable the web interface to function. Not all cookies collect personal information; some only enable the web interface to function properly. You can refuse the use of cookies by selecting the appropriate

setting in your browser. Please note that if you refuse the use of cookies, it is possible that you will not be able to use the full functionality of the web interface.

The web interface uses temporary cookies that are automatically deleted when you stop browsing the web interface. It also uses persistent cookies that remain on your device until they expire or you delete them.

The cookies used by the web interface are as follows:

first party cookies - these temporary or permanent cookies are assigned to the domain of our website; they are necessary cookies that we use for the conclusion and performance of the contract;

necessary cookies - they allow you to navigate the web interface and use basic functions, they usually do not identify you in any way and are not personal data;

third-party cookies - these cookies are assigned to a domain other than the domain of our website, even when you are on our website; these cookies allow us to make payment and subsequent billing based on your consent (which you give when you register); these are functional cookies;

functional cookies - used to personalise content by remembering login details, geolocation, etc.; they may be used to collect and process personal data.

## **PARTNERS**

We also use the reCAPTCHA feature of Google Ireland Limited to further protect your data. For more information about the privacy policy of this company, please visit:

<https://policies.google.com/privacy?hl=cz>

We use the services of Stripe, Inc. to process and execute financial transactions. For more information about the privacy policy of this company, please visit:

<https://stripe.com/en-cz/legal/cookies-policy>

For issuing invoices and processing accounting records we use the services of Superfaktura.cz, s.r.o..

For more information about the privacy policy of this company, please visit:

<https://www.superfaktura.cz/ochrana-soukromi/>

For the actual functioning of the web interface we use the hosting services of Hostinger International Ltd.. For more information about the privacy policy of this company, please visit:

<https://www.hostinger.com/legal/cookie-policy>

We use the services of Ambistiq s.r.o. to program and manage the web interface. For more information about the privacy policy of this company, please visit:

<https://www.ambistiq.sk/zasady-ochrany-osobnych-udajov/>

Validity and effectiveness from 24. 04. 2024